



## University of Miami Public Transportation Program Frequent Asked Questions (updated November 4, 2010)

1. I am interested in signing up for a Miami-Dade Transit bus pass. The election form only lists Metrorail pass. Can this pass be used on the bus as well? **Answer:** Yes, the Miami-Dade EASY card includes Metrorail, Metrobuses, and "Park n Ride" express buses. (See question #11 regarding I95 Express buses from Broward)
2. I work in Coral Gables in the Gables One Tower but I'm part of the Medical campus. Am I eligible for the free pass? **Answer:** Yes, your eligibility is based on your income, not your campus.
3. I work at the RSMAS campus. How do I get a transit pass? **Answer:** Fax or e-mail your election form to the Medical School Security office at 243-8189. You will pick up your monthly pass from the Facilities Administration Office on the RSMAS campus after the 25<sup>th</sup> of the month providing your election form reaches us by the 10<sup>th</sup>.
4. What is the Tri-rail EDP card and how do I get one? **Answer:** The EDP card is a membership card that you must carry while riding Tri-rail. The EDP card verifies that you are a member of the "Employer Discount Program". To get an EDP card, go to [www.tri-rail.com](http://www.tri-rail.com), and follow the tabs "Employer Discount Program", "Member Information", and "Getting Started". Submit your application. The card will be mailed to your home address within 10 business days. You must have the EDP card in your possession while riding Tri-rail.
5. I have a Tri-Rail EDP card which has not expired. I don't purchase a monthly pass through UM, but rather 12-trip tickets directly from the train station. Does the new rate apply to the 12-trip tickets, as well? **Answer:** No, the University will only be distributing monthly Tri-rail passes and you must obtain your pass from UM on payroll deduction to get the new rate.
6. I'm signing up today for the new Metrorail program. Will my parking pass for the medical campus be canceled automatically or is there anything I need to do? **Answer:** If you park in a University of Miami lot or garage you will need to fax a signed parking cancellation notice to the parking office along with your election form. If you park in a JMH garage, you must come to the parking office at the end of the month, turn in your JMH parking card, and sign a cancellation notice.
7. I am registering for the free public transportation pass this month. I am submitting the form online, but want to know how I will be receiving the passes each month. Do I need to pick them up at the security office, or will they be sent to my office? **Answer:** Each department has a representative who picks up the bulk passes from Security. You will get your pass from your department representative. Speak with your supervisor to identify your department representative.
8. I am a parent and I'd like to use this program to ride Metrobuses and Metrorail. I bring my toddler to daycare on campus. Can my child also ride for free? **Answer:** Yes, preschoolers less than 42 inches tall can ride Metrobus and Metrorail free at all times with an accompanying adult. Metromover is free for everyone. Preschoolers taller than 42 inches ride transit free with a preschooler permit. Apply for this permit at any [Transit Service Center](#), Monday through Friday, 8 a.m. to 4 p.m.
9. Can a visiting student at UM purchase a reduced fare Metropass pass? **Answer:** No, You must be a full-time register University of Miami student to purchase a reduced fare pass. Visiting student may purchase a pass at the University of Miami bulk rate which is a \$15 savings over the regular Miami-Dade Transit rate.
10. I am a University of Miami employee currently enrolled in the transit program. I will be on vacation for three weeks this month and do not need my transit pass. May I give or sell my pass to a friend, family member, or co-worker? **Answer:** No, the University of Miami Public

Transit Program policy forbids the transfer of your pass to others. You must be in possession of your pass at all times and produce the pass to University of Miami officials on request for inspection during random audits. You may cancel your pass for the month and obtain it again when you return. Please contact the Security Office to stop and start your pass.

11. Will the EASY Card allow me to ride the I95 Express buses from Broward? **Answer:** The "Broward Boulevard to Downtown Miami" and the "Sheridan Street to Downtown Miami" buses are operated by Miami-Dade Transit using Miami-Dade Transit buses and accept the EASY card. The "Pines Blvd./Flamingo Road to Downtown Miami" route is operated by Broward County Transit and riders will need to pay cash or use a Broward Transit pass. The EASY Card will **not** work on this Broward County Transit route.